

# SERVICE DATA SHEET

MORE THAN A PRODUCT.



ARTICLE NO.: **58300**

SERVICE NAME: **SYSTEM SERVICE PLUS**

## Scope of service / Deliverables

### Hardware:

- Integrate components according to STEMMER IMAGING standard
- Checking basic system functions
- Testing the PC components by burn-in test

### Software:

- BIOS settings according to STEMMER IMAGING standard
- Installation of the ordered operating system with current updates
- Operating system configuration according to STEMMER IMAGING standard
- Installation of current hardware drivers
- Standard installation of five languages (English, German, Spanish, French, Portuguese)
- Creation of a recovery stick to restore the delivery status

### Image processing configuration:

- Frame grabber assembly (<= 2 pieces)
- Installation of image processing software (from the STEMMER IMAGING portfolio)
- Installation of Common Vision Blox
- Software licensing
- Configuration of image processing components
- Test of the image processing components
- Camera performance test (<= 4 cameras of the same interface)
- System data pass

## Limitations / Not in Scope

- For system enquiries with a scope that exceeds the definition of the SYSTEM SERVICE PLUS, please request a corresponding customised system configuration.

## Service Warranty

- Two years

## Estimated Order Fulfilment time

- Four working days



Service Type	
X	Operational Services
	Engineering Services

Portfolio Availability	
X	Acquisition
X	Cable
X	Camera – 3D
X	Camera – Area scan
X	Camera – Line scan
	Optics – Fixed focus
	Optics – Macro
	Optics – Modular
	Optics – Telecentric
	Optics – Zoom
X	Power supply
	Illumination – LED
	Filter
X	Computers
X	Software
	Custom Software

## Related Services

ID	Service Name	Category
56518	SERVICE CAM OPT ASSEMBLY	Assembly Services
56555	SERVICE CUSTOMER SPECIFIC LABEL	Documentation & Labeling
56553	SERVICE CAM PRESETTINGS	Software Installation & Configuration
56283	SERVICE COACHING	Engineering Services

Leading Vision.

## MORE FOR YOUR PROJECT – STEMMER IMAGING MORE

STEMMER IMAGING offers a wide range of value-added services which we match to your individual requirements – from simple tasks to complex high-performance solutions. As part of the STEMMER IMAGING MORE Service programme, our customers can book additional services related to the products they purchase from us.

If you need MORE than a product – we can provide it!