

# SERVICE DATA SHEET

MORE THAN A PRODUCT.



ARTICEL NO.: **56553**

SERVICE NAME: **CAM PRESETTINGS SERVICES**

## Scope of service / Deliverables

Pre-setting service for a camera or a lens.

- Setting the IP address according to customer requirements
- Customer-specific user settings
- Adjustment of the lens diaphragm according to the customer's wishes as well as fixation of the screws with recommended threadlocker
- Subject to technical feasibility

In the event of a repair (within or outside of the warranty), this service will be provided and charged again.

## Limitations / Not in Scope

- In the case of mechanical specifications, non-destructively detachable screw and component locks are excluded.

## Service Warranty

- STEMMER IMAGING guarantees the correct execution of the customer-specific configuration as well as the mechanical pre-settings.

## Estimated Order Fulfilment time

2 working days (for quantities <= 10)

## Related Services

ID	Service Name	Category
56551	SERVICE FIRMWARE UPDATE	Software Installation & Configuration
56552	SERVICE FIRMWARE FREEZE	Software Installation & Configuration



Service Type	
X	Operational Services
	Engineering Services

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MORE THAN A PRODUCT.



From hardware assembly to software installation and configuration support to advanced system testing, **More Operational Services** bring maximum efficiency to your machine vision solution.

**More Camera Services** offer different hardware, software and configuration services for a wide range of machine vision components and applications:

MORE	Details	Products
Assembly Services	Industrial Camera-Lens Assembly	Industrial Camera + Lens System
	Collimator-based Focus Service	Industrial Camera + Lens System
	Intrinsic Camera-Lens Calibration	Industrial Camera + Lens System
Camera Software & Configuration	Device Firmware Update / Freeze	Camera / Flash Controller / Frame Grabber
	Parametrisation and Presetting	Camera / Flash Controller
	Individual Labeling & Tagging	all
Documentation & Labeling	Certificate of Conformity Customer-specific Label	all

Leading Vision.

## MORE FOR YOUR PROJECT – STEMMER IMAGING MORE

STEMMER IMAGING offers a wide range of value-added services which we match to your individual requirements – from simple tasks to complex high-performance solutions. As part of the STEMMER IMAGING MORE Service programme, our customers can book additional services related to the products they purchase from us.

If you need MORE than a product – we can provide it!